

OUR TARIFFS

Depending on the season and the size of the apartment...

Tariff per apartment and per week

From €294 to €1,419 per night.

The tariff includes the rental of the apartment, the provision of bed linen and towels, a washing/cleaning kit, end-of-stay cleaning. Beds are made up upon arrival.

The tourist tax collected on behalf of the municipal authority is not included in the tariff.

Do not hesitate to get in touch:

contact@lesequinoxes.fr

RESERVATION POLICY

- 30% of the total amount of the stay shall be required as a security deposit upon reservation
- The balance is payable 30 days prior to the date of arrival, by transfer or bank card; bank fees shall be covered by the customer.
- Any reservation placed less than 30 days prior to the date of arrival must be paid in full.

CANCELLATION POLICY

- The reservation can be cancelled without charge 30 days prior to the date of arrival.
- From 29 days to 15 days prior to the date of arrival, 50% of the total cost of the stay will be refunded to you.
- Less than 15 days prior to the date of arrival: no refund
- In the event that a stay is cut short, late arrival, or failure to arrive, the full cost of the initial reservation will be payable.

The customer is reminded that the right of withdrawal pursuant to article L.121-21 is not applicable.

COLLECTION OF KEYS/DEPOSIT

Arrival

- Keys can be collected from 16:30/17:00
- **The collection of keys is subject to the payment of a deposit in the amount of €500 per apartment.** This deposit can be paid either by bank card (pre-authorisation), or in cash.
- The hotel will return the deposit within 10 days of departure, having verified the condition of the apartment and making deductions for any damage and sums owed.

Departure

- Accommodation must be vacated by 12:00 at the latest
- In case of departure after 12:00, a fixed surcharge of €80 per hourly period started shall apply.
- The customer must leave the apartment in an appropriate state (dishes don, refrigerator emptied and rubbish taken out); in case of failure to respect these cleaning instructions, a fee of €100 will be charged.
- Keys and cards must be dropped off at reception on the day of departure; in case of lost keys, the amount of €10 per key/card will be charged.

CONDITION OF PREMISES/INVENTORY

- A detailed inventory of the furniture, dishware, and other items contained in the apartment will be provided to the customer upon arrival.
Any complaint concerning the rented premises and the inventory must be declared within a period of 24 hours from the collection of the keys. After this deadline, it shall be deemed that the customer implicitly accepts the accuracy of the inventory, the condition of the premises, and the furniture/equipment.
- Any wear, breakage, damage, or missing items must be paid for by the customer, at the cost price.

OCCUPATION

- The rented premises refers to the rental and occupation of the premises intended for exclusive use as a holiday dwelling, and the customer shall ensure to **make quiet use of it, without disrupting the tranquillity of the adjacent properties.**
- The rental of the apartment is agreed for a maximum number of persons as stated on the booking confirmation, and for safety reasons, this number cannot be exceeded under any circumstances.
- Large parties are not permitted in the apartments.

MINORS

Each apartment must be able to provide proof that there is at least one adult present. If necessary, you may be asked to provide a form of identification.

SECURITY

- All items or personal effects belonging to the tenant are his/her responsibility.
- The hotel cannot be held liable in case of theft or loss, in particular for skis stored in the ski store or in the car park.
- The customer must ensure that doors and windows are locked when not present in the apartment.

LEGAL DISPUTES

It is expressly agreed that any legal dispute regarding the execution of these provisions shall fall under the sole jurisdiction of the courts of the Resort of Albertville (Savoie) and shall be governed by French law.

DATA PROTECTION

Personal information relating to you that LE CHALET HOTELIER LES EQUINOXES will be required to process arises from the procedure required to make a reservation with our hotel, or in order to provide you with documentation and/or information.

This data is your surname, first name, address, email address, telephone number, nationality, credit card number.

This data is required for the following processes:

- The processing of your booking and request for information;
- The sending of information messages via email;
- The processing of statistics;
- Accounting and hotel management;

The processed information is intended for the CHALET HOTELIER LES EQUINOXES, its partners, and service providers.

The law, and in particular the General Data Protection Regulation, afford you a right of access, rectification, deletion, limitation of processing, portability, and cancellation concerning the above data, which you can exercise by writing to contact@lesequinoxes.fr.

